

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-II-14-2023-24
Complainant	M/s. Glasskem Equipments P Ltd., 65, GIDC, Sojitra, Dist: Anand, (correspondence address is : 44, Nilkanth Tenament, OPP: Manglik Party Plot, Anand 388 001),
Respondent	Shri D M Upadhyay, Dy Engineer (Tech), Petlad division & Shri V N Chanchad, Junior Engineer, Sojitra s/dn of MGVCL
Date of hearing	25.08.2023 MGVCL Corporate Office Vadodara

QUORUM	NAME
Chairperson	Shri S P Trivedi, Vadodara
Technical Member	Shri K B Dhebar, CE (Proj) MGVCL Vadodara

The complaint dated 16.08.2023 regarding to cancel suomotto procedure of conversion from LT to HT connection.

On 25.08.2023, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Ajay K Patel, Director, appeared on behalf of complainant M/s. Glasskem Equipments P Ltd., whereas Shri D M Upadhyay, Dy Engineer (Tech), Petlad division & Shri V N Chanchad, Junior Engineer, Sojitra s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

1.0 The Forum considered the contentions of the complainant and the contentions of Respondent and the facts, statistics, and relevant papers, which are on records, and considering them in detail, the findings are as under:

1.1 M/s. Glasskem Equipments P Ltd., 65, GIDC, Sojitra, Dist: Anand, has registered their grievance against Sojitra MGVCL whereas LT connection is existing at a place in the name of M/s. Maa Shakti Cattle Food, 65, GIDC, Sojitra, Dist: Anand, having consumer No.04701/05976/5. The complainant had represented that they had taken a new HT connection of 1200 KVA in the name of M/s. Glasskem Equipments P Ltd., at Bandhni Chawkdi, Petlad, Dist: Anand, hence, they do not require to convert their LT connection to HT connection at 65, GIDC, Sojitra, Dist: Anand.

1.2 M/s. Glasskem Equipments P Ltd., had taken premises of M/s. Maa Shakti Cattle Food, 65, GIDC, Sojitra, Dist: Anand, under rent and now shifted their business at Bandhni Chawkdi, Petlad, Dist: Anand, as such both are different entities.

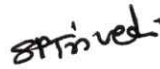


ORDER

2.0 In view of above, the Forum reach to final conclusion that if LT consumer M/s. Maa Shakti Cattle Food has any grievance against suomotu proceeding for

converting LT to HT connection due to increase their contract demand more than 5% four times in a FY 2022-23, they should lodge their complaint before Forum. This complaint lodged by M/s. M/s. Glasskem Equipments P Ltd., 65, GIDC, Sojitra, Dist: Anand is disposed off accordingly.


(K B Dhebar)
Technical Member


(S P Trivedi)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach Ombudsman only after payment of minimum 33% of the bill amount issued to the party in question. **The Office address of the Ombudsman is :** The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.3.19 (viii) of GERC Notification No.2 of 2019.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

